Activity Service Level Targets and Service Levels Delivered Eastern Region - CY 2005

Activity							3.0		5.5	4.0		7.5	5.0		5.9
	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Oper	ations	;													
1A1 Pavement Patching and Repair				•		√									
1A2 Crack Sealing									•	✓					
1A3 Shoulder Maintenance							•	✓							
1A4 Sweeping and Cleaning			✓	•											
1B1 Safety Patrol					✓		•								
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches				√	•										
2A2 Maintain Culverts								•			√				
2A3 Maintain Catch Basins and Inlets					✓⊙			Ŭ							
2A4 Maintain Detention/Retention Basins								√⊙							
2A5 Slope Repair				\checkmark	•										
Group - 3 Roadside and Vegetation Manag	gemen	t													
3A1 Litter Pickup	1									✓	•				
3A2 Noxious Weed Control		√			•										
3A3 Nuisance Vegetation Control	√				Ü	•									
3A4 Control of Vegetation Obstructions		√				•									
3A5 Landscape Maintenance							√		•						
Group - 4 Bridge and Urban Tunnel Mainte	nance	and O	perati	ons	•			•							
4A1 Bridge Deck Repair			<u>-</u>		√	•									
4A2 Structural Bridge Repair								•		√					
4A3 Bridge Cleaning				√				•							
4B1 Movable and Floating Bridge Operations				•											
4B2 Keller Ferry Operations					√⊙										
4B3 Urban Tunnel Systems					•										
Group - 5 Snow and Ice Control Operation	s	•						•							
5B1 Snow and Ice Control Operations					\checkmark		•								
Group - 6 Traffic Control Maintenance and	Opera	ations	•	•					•						
6A1 Pavement Striping Maintenance			√⊙												
6A2 Raised/Depressed Pavement Marker Maint	е				√⊙										
6A3 Pavement Marking Maintenance									•	√					
6A4 Regulatory Sign Maintenance							•						√		
6A5 Guide Sign Maintenance						•	√								
6A6 Guidepost Maintenance						Ŭ			•	√					
6A7 Guardrail Maintenance		•		\checkmark					Ū						
6B1 Traffic Signal Systems							√	•							
6B2 Highway Lighting Systems	\checkmark			•											
6B3 Intelligent Traffic Systems					✓	•									
Group - 7 Rest Area Operations		•	•												
7B1 Rest Area Operations					√⊙										

ley

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered Eastern Region Area 1 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair		√		•											
1A2 Crack Sealing									•	✓					
1A3 Shoulder Maintenance						✓	•								
1A4 Sweeping and Cleaning			✓	•											
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches	√				•										
2A2 Maintain Culverts					✓			•							
2A3 Maintain Catch Basins and Inlets				✓	•										
2A5 Slope Repair	\checkmark				•										
Group - 3 Roadside and Vegetation Manage	emen	t													
3A1 Litter Pickup											•			\checkmark	
3A2 Noxious Weed Control		✓			•										
3A3 Nuisance Vegetation Control		✓				•									
3A4 Control of Vegetation Obstructions	✓					•									
Group - 4 Bridge and Urban Tunnel Mainten	ance	and Op	erati	ons											
4A1 Bridge Deck Repair						√⊙									
4A3 Bridge Cleaning					✓			•							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations					✓		•								
Group - 6 Traffic Control Maintenance and C	Opera	ations													
6A2 Raised/Depressed Pavement Marker Mainte	√				•										
6A3 Pavement Marking Maintenance						✓			•						
6A6 Guidepost Maintenance									√⊙						
6A7 Guardrail Maintenance		•			✓										

ley

[•] Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered Eastern Region Area 2 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair				•								\checkmark			
1A2 Crack Sealing									•		✓				
1A3 Shoulder Maintenance							•							✓	
1A4 Sweeping and Cleaning				√ ⊙											
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches					√⊙										
2A2 Maintain Culverts								•							✓
2A3 Maintain Catch Basins and Inlets					•			✓							
2A5 Slope Repair					•		✓								
Group - 3 Roadside and Vegetation Manag	emen	t													
3A1 Litter Pickup								√			•				
3A2 Noxious Weed Control		\checkmark			•										
3A3 Nuisance Vegetation Control	✓					•									
3A4 Control of Vegetation Obstructions	✓					•									
Group - 4 Bridge and Urban Tunnel Mainter	nance	and Op	erati	ons											
4A1 Bridge Deck Repair						•	√								
4A3 Bridge Cleaning			✓					•							
Group - 5 Snow and Ice Control Operations	;														
5B1 Snow and Ice Control Operations						✓	•								
Group - 6 Traffic Control Maintenance and	Opera	itions													
6A2 Raised/Depressed Pavement Marker Mainte					•							✓			
6A3 Pavement Marking Maintenance									•		✓				
6A6 Guidepost Maintenance									•				✓		
6A7 Guardrail Maintenance		•	\checkmark												

(ey

[•] Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered Eastern Region Area 3 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions	;													
1A1 Pavement Patching and Repair		\checkmark		•											
1A2 Crack Sealing									•		✓				
1A3 Shoulder Maintenance							•	✓							
1A4 Sweeping and Cleaning	\checkmark			•											
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches	\checkmark				•										
2A2 Maintain Culverts								•			✓				
2A3 Maintain Catch Basins and Inlets	✓				•										
2A5 Slope Repair				\checkmark	•										
Group - 3 Roadside and Vegetation Manag	emen	t													
3A1 Litter Pickup											✓ •				
3A2 Noxious Weed Control	✓				•										
3A3 Nuisance Vegetation Control	✓					•									
3A4 Control of Vegetation Obstructions	\checkmark					•									
Group - 4 Bridge and Urban Tunnel Mainten	ance	and Op	erati	ons											
4A1 Bridge Deck Repair	✓					•									
4A3 Bridge Cleaning			✓					•							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations		✓					•								
Group - 6 Traffic Control Maintenance and	Opera	ations													
6A2 Raised/Depressed Pavement Marker Mainte		✓			•										
6A3 Pavement Marking Maintenance									•		✓				
6A6 Guidepost Maintenance									•		✓				
6A7 Guardrail Maintenance		✓ ⊙						_							

(ey

[•] Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered Eastern Region Area 4 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair				•				✓							
1A2 Crack Sealing							✓		•						
1A3 Shoulder Maintenance							√ •								
1A4 Sweeping and Cleaning				\odot	✓										
Group - 2 Drainage Maintenance and Slope	Repai	r													
2A1 Maintain Ditches					•				\checkmark						
2A2 Maintain Culverts								•							✓
2A3 Maintain Catch Basins and Inlets					•				✓						
2A5 Slope Repair				\checkmark	•										
Group - 3 Roadside and Vegetation Manag	ement	t													
3A1 Litter Pickup									\checkmark		•				
3A2 Noxious Weed Control			✓		•										
3A3 Nuisance Vegetation Control	✓					•									
3A4 Control of Vegetation Obstructions						√⊙									
Group - 4 Bridge and Urban Tunnel Mainter	ance	and Op	eratio	ons											
4A1 Bridge Deck Repair				\checkmark		•									
4A3 Bridge Cleaning				√				•							
Group - 5 Snow and Ice Control Operations	;														
5B1 Snow and Ice Control Operations							√ ⊙								
Group - 6 Traffic Control Maintenance and	Opera	tions			_										
6A2 Raised/Depressed Pavement Marker Mainte				\checkmark	•										
6A3 Pavement Marking Maintenance									•			✓			
6A6 Guidepost Maintenance							\checkmark		•						
6A7 Guardrail Maintenance		•			✓										

(ey

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

*** Service Level Report By Region ***

Region: Eastern

			Spring 20	205	Fall 200)5	CY Avg.
Activity	Area	Sect	SF/LM	SL	SF/LM	SL	Service Level
1A1 - Pave	ment Pa	tching a	nd Repair	1			SL Target: 2.24
	1						
	Area 1 a	verage:	452	1.45	658	1.66	1.56
	2						
	Area 2 a	verage:	4351	3.78	10083	5.90	4.84
	3						
	Area 3 a	verage:	541	1.54	669	1.67	1.60
	4						
	Area 4 a	verage:	4292	3.76	2185	3.06	3.41
Eastern F	Region a	verage:		2.64		3.07	2.85
			Spring 20	005	Fall 200)5	CY Avg.
Activity	Area	Sect	LF/LM	SL	LF/LM	SL	Service Level
1A2 - Crac	k Sealing	9				<u></u>	SL Target: 3.99
	1						
	Area 1 a	verage:	1050	4.03	1382	4.25	4.14
	2						
	Area 2 a	verage:	1606	4.40	1279	4.19	4.29
	3						
	Area 3 a	verage:	2238	4.83	1517	4.34	4.59
	4						
	Area 4 a	verage:	1203	4.14	294	2.18	3.16
Eastern F	Region a	verage:		4.35		3.74	4.04
			Spring 20	005	Fall 200)5	CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A3 - Shou	ılder Mai	ntenanc	е			ı	SL Target: 3.25
	1						
	Area 1 a	verage:	2.91%	2.45	5.54%	3.39	2.92
	2						
	Area 2 a	verage:	17.74%	5.90	13.9%	4.84	5.37
	3						
	Area 3 a	verage:	5.92%	3.48	5.57%	3.39	3.44
	4						
	Area 4 a	L	6.02%	3.51	3.55%	2.77	3.14
Eastern F	Region a	verage:		3.83		3.60	3.72

*** Service Level Report By Region ***

Region: Eastern

_			Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A4 - Swee	eping an	d Cleani	ng				SL Target: 2.25
	1						
	Area 1 a	verage:	6.46%	2.29	1.42%	1.28	1.79
	2						
	Area 2 a	verage:	10.8%	3.08	0.22%	1.04	2.06
	3						
	Area 3 a	verage:	0.04%	1.01	1.01%	1.20	1.10
	4						
	Area 4 a	verage:	13.99%	3.40	2.18%	1.44	2.42
Eastern F	Region a	verage:		2.44		1.24	1.84
			Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	Hrs/CLM	SL	Hrs/CLM	SL	Service Level
1B1 - Safet	y Patrol						SL Target: 3.25
	Area a	verage:					
Eastern F	Region a	verage:			13	2.71	2.71
			Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A1 - Main	tain Ditc	hes					SL Target: 2.75
	1						
	Area 1 a	verage:	0%	1.00	0%	1.00	1.00
	2						
	Area 2 a	verage:	1.9%	2.22	4.55%	2.89	2.56
	3						
	Area 3 a	verage:	0%	1.00	0%	1.00	1.00
	4						
	Area 4 a	verage:	8.43%	3.69	10.46%	4.09	3.89
Eastern F	Region a	verage:		1.98		2.25	2.11
	_		Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A2 - Main	tain Culv	erts					SL Target: 3.75
	1						
	Area 1 a	verage:	13.79%	4.38	0%	1.00	2.69
	2						
	Area 2 a	verage:	31.25%	5.90	42.11%	5.90	5.90
	3						
	Area 3 a	verage:	10%	4.00	15.15%	4.52	4.26
	4						
	Area 4 a	verage:	38.64%	5.90	38.89%	5.90	5.90
Eastern F	Region a	verage:		5.04		4.33	4.69

1/12/2006 Page 2 of 8

*** Service Level Report By Region ***

Region: Eastern

			Spring 2	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A3 - Mair	tain Cato	h Basins	s and Inlets				SL Target: 2.75
	1						
	Area 1 a	verage:	8.82%	3.23	0%	1.00	2.11
	2						
	Area 2 a	verage:	0%	1.00	66.67%	5.90	3.45
	3						
	Area 3 a	verage:	0%	1.00	0%	1.00	1.00
	4						
	Area 4 a	verage:	12.5%	3.69	14.29%	3.91	3.80
Eastern	Region a	verage:		2.23		2.95	2.59
			Spring 2	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
2A4 - Mair	tain Dete	ention/Re	tention Basins				SL Target:
	Area a	verage:					
Eastern	Region a	verage:	8.5%	3.70			3.70
			Spring 2	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
2A5 - Slop	e Repair						SL Target: 2.75
	1						
	Area 1 a	verage:	0%	1.00	0%	1.00	1.00
	2						
	Area 2 a	verage:	6.76%	3.92	2.67%	2.33	3.13
	3						
	Area 3 a	verage:	1.35%	1.68	2.67%	2.33	2.00
	4						
	Area 4 a	verage:	5.33%	3.44	0%	1.00	2.22
Eastern	Region a	verage:		2.51		1.67	2.09
	_		Spring 2	005	Fall 200	05	CY Avg.
Activity	Area	Sect	EA/CLM	SL	EA/CLM	SL	Service Level
3A1 - Litte	r Pickup					· · · · · · · · · · · · · · · · · · ·	SL Target: 4.75
	1						
	Area 1 a	verage:	1173	5.35	1240	5.48	5.41
	2			_			
	Area 2 a	verage:	405	3.62	257	3.03	3.32
	3						
	Area 3 a	verage:	797	4.59	505	4.01	4.30
	4						
	Area 4 a	verage:	544	4.09	382	3.53	3.81
Eastern	Region a	verage:		4.41		4.01	4.21

1/12/2006 Page 3 of 8

*** Service Level Report By Region ***

Region: Eastern

			Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A2 - Noxi	ous Wee	d Contro	ol	,			SL Target: 2.75
	1						
	Area 1 a	verage:	0.18%	1.18	0.96%	1.96	1.5
	2						
	Area 2 a	verage:	1.22%	2.15	0.01%	1.01	1.5
	3						
	Area 3 a	verage:	0%	1.00	0.07%	1.07	1.0
	4						
	Area 4 a	verage:	2.16%	2.78	0%	1.00	1.8
Eastern	Region a	verage:		1.78		1.26	1.5
			Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A3 - Nuis	ance Veg	getation	Control				SL Target: 2.99
	1						
	Area 1 a	verage:	0.15%	1.06	1.66%	1.66	1.3
	2						
	Area 2 a	verage:	0.03%	1.01	0.41%	1.16	1.0
	3						
	Area 3 a	verage:	0.01%	1.00	0.2%	1.08	1.0
	4						
	Area 4 a	verage:	0.1%	1.04	0.01%	1.00	1.0
Eastern	Region a	verage:		1.03		1.23	1.1
		L	Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
3A4 - Cont	trol of Ve	getation	Obstructions				SL Target: 2.99
	1						
	Area 1 a	verage:	0%	1.00	0%	1.00	1.0
	2						
	Area 2 a	verage:	0%	1.00	0%	1.00	1.0
	3						
	Area 3 a	verage:	0%	1.00	0%	1.00	1.0
	4						
	Area 4 a	verage:	1.33%	2.83	1.33%	2.83	2.8
Eastern	Region a	verage:		1.46		1.46	1.4
			Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
3A5 - Land	dscape M	aintenar	nce				SL Target: 3.99
	Area a	verage:					
	D!	verage:			4	3.00	3.0

1/12/2006 Page 4 of 8

*** Service Level Report By Region ***

Region: Eastern

			Constitue o	005	F-11.00/	\ r	OV 4
Activity	Area	Sect	Spring 2 % Def.	SL	Fall 200 % Def.	SL	CY Avg. Service Level
4A1 - Bridg	e Deck I	Repair					SL Target: 2.99
	1	•					01 : di goti 2:00
	Area 1 a	verage:			0.0135%	2.88	2.88
	2						
	Area 2 a	verage:			0.0191%	3.12	3.12
	3						9112
	Area 3 a	verage:			0%	1.00	1.00
•	F	verage.			070	1.00	1.00
	4 Araa 4 a	Voragai			0.0039%	2.11	2.11
	Area 4 a	•			0.0039%		
Eastern F	Region a	verage:				2.28	2.28
			Spring 2		Fall 200		CY Avg.
Activity	Area	Sect	% Completed	SL	% Completed	SL	Service Level
4A2 - Struc	tural Bri	dge Rep	pair				SL Target: 3.75
	Area a	verage:					
Eastern R	Region a	verage:			63.64%	4.09	4.09
			Spring 2	005	Fall 200	05	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
4A3 - Bridg	je Cleani	ing				'	SL Target: 3.75
	1						
	Area 1 a	verage:			3.68	2.34	2.34
	2						
	Area 2 a	verage:			2.91	1.97	1.97
	3						
	Area 3 a	verage:			2.36	1.79	1.79
	4						
	Area 4 a	verage:			3.25	2.13	2.13
Eastern R	Region a	verage:				2.06	2.06
			Spring 2	005	Fall 200		CY Avg.
Activity	Area	Sect	% Delayed	SL	% Delayed	SL	Service Level
4B1 - Mova	ble and	Floating	g Bridge Operat		70 2 0.00 7 0.00		SL Target: 2.25
	1		J - 1,				go
	Area a	verage:					
Eastern R		_					
			Spring 2	005	Fall 200)5	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
4B2 - Kelle	r Ferry C)peratio		U	500.0		SL Target: 2.75
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	-				OL Target. 2.73
	Area a	verage:					
Eastern R		_			18/365	2.50	2.50
Eastern	egion a	verage:			10/303	2.50	2.30

1/12/2006 Page 5 of 8

*** Service Level Report By Region ***

Region: Eastern

			Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	Closure/Year	SL	Closure/Year	SL	Service Level
4B3 - Urba	n Tunne	System	าร				SL Target: 2.75
	Area a	verage:					
Eastern I	Region a	verage:					
			Spring 20	005	Fall 200)5	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
5B1 - Snov	w and Ice	Contro	l Operations				SL Target:
	1	1	1	1.00			1.00
	Area 1 a	verage:	3.7	2.36			2.36
	2						
	Area 2 a	verage:	2.8	2.76			2.76
	3						
	Area 3 a	verage:	1.7	1.70			1.70
	4						
	Area 4 a	verage:	3.2	3.18			3.18
Eastern I	Region a	verage:		2.47			2.47
			Spring 20	005	Fall 200	05	CY Avg.
Activity	A ====	Coot					Comico I accel
	Area	Sect	% Def.	SL	% Def.	SL	Service Level
			% Def. aintenance	SL	% Def.	SL	SL Target: 1.99
				SL	% Def.	SL	
	ement Sti		aintenance	SL	% Def.	SL	
	ement Str	riping M verage:	aintenance	SL 2.14	% Def. 0.39%	1.39	
6A1 - Pave	ement Str	riping M verage:	aintenance	2.14		1.39	SL Target: 1.99 1.77 CY Avg.
6A1 - Pave	ement Str	riping M verage:	aintenance	2.14	0.39%	1.39	SL Target: 1.99
6A1 - Pave Eastern I	Area a	riping M verage: verage:	aintenance 1.55% Spring 26	2.14 005 SL	0.39% Fall 200 % Def.	1.39	SL Target: 1.99 1.77 CY Avg.
6A1 - Pave Eastern I	Area a	riping M verage: verage:	1.55% Spring 20 % Def.	2.14 005 SL	0.39% Fall 200 % Def.	1.39 05 SL	SL Target: 1.99 1.77 CY Avg. Service Level
6A1 - Pave Eastern I	Area a Area Area Area	verage: Verage: Sect	1.55% Spring 20 % Def.	2.14 005 SL	0.39% Fall 200 % Def.	1.39	SL Target: 1.99 1.77 CY Avg. Service Level SL Target: 2.74
6A1 - Pave Eastern I	Area a Region a Area ed/Depre	verage: Verage: Sect	1.55% Spring 20 % Def. avement Marker	2.14 2005 SL Maintena	0.39% Fall 200 % Def. nce	1.39 05 SL	SL Target: 1.99 1.77 CY Avg. Service Level SL Target: 2.74
6A1 - Pave Eastern I	Area a Area Area ed/Depre	verage: Sect essed Pa	1.55% Spring 20 % Def. avement Marker	2.14 2005 SL Maintena	0.39% Fall 200 % Def. nce	1.39 05 SL	SL Target: 1.99 1.77 CY Avg. Service Level SL Target: 2.74 1.19
6A1 - Pave Eastern I	Area a Area Area Area Area Area 1 Area 1 a	verage: Sect essed Pa	1.55% Spring 20 % Def. avement Marker 0%	2.14 005 SL Maintenai 1.00	0.39% Fall 200 % Def. nce 1.87%	1.39 05 SL 1.37	SL Target: 1.99 1.77 CY Avg. Service Level SL Target: 2.74 1.19
6A1 - Pave Eastern I	Area a Region a Area Area 1 Area 1 a 2 Area 2 a	verage: Sect essed Pa verage: verage:	1.55% Spring 20 % Def. avement Marker 0%	2.14 005 SL Maintenai 1.00	0.39% Fall 200 % Def. nce 1.87%	1.39 05 SL 1.37	SL Target: 1.99 1.77 CY Avg. Service Level SL Target: 2.74 1.19 4.85
6A1 - Pave Eastern I	Area a Area Area Area 1 Area 1 a 2 Area 2 a	verage: Sect essed Pa verage: verage:	1.55% Spring 20 % Def. avement Marker 0% 37.44%	2.14 005 SL Maintenar 1.00	0.39% Fall 200 % Def. nce 1.87%	1.39 05 SL 1.37 3.95	SL Target: 1.99 1.77 CY Avg. Service Level SL Target: 2.74 1.19 4.85
6A1 - Pave Eastern I	Area a Area a Area Area 1 a 2 Area 2 a Area 3 a	verage: verage: verage: verage: verage: verage:	aintenance 1.55% Spring 20 % Def. avement Marker 0% 37.44% 2.81%	2.14 005 SL Maintenar 1.00	0.39% Fall 200 % Def. nce 1.87%	1.39 05 SL 1.37 3.95	SL Target: 1.99 1.77 CY Avg. Service Level

1/12/2006 Page 6 of 8

*** Service Level Report By Region ***

Region: Eastern

			Spring 20	005	Fall 200)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A3 - Pave	ment Ma	rking M	aintenance	<u>'</u>		'	SL Target: 3.99
	1						
	Area 1 a	verage:	26.67%	4.67	0%	1.00	2.83
	2						
	Area 2 a	verage:	11.11%	3.11	42.86%	5.90	4.51
	3						
	Area 3 a	verage:			25%	4.50	4.50
	4						
1	Area 4 a	verage:	50%	5.90	16.67%	3.67	4.78
Eastern R	Region a	verage:		4.56		3.77	4.16
			Spring 20	005	Fall 200)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A4 - Regu	latory S	ign Mair	ntenance		1		SL Target: 3.24
	Area a	verage:					
Eastern R	Region a	verage:			10.24%	5.05	5.05
			Spring 20	005	Fall 200		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A5 - Guide	e Sign M	laintena	nce		ı	T	SL Target: 2.99
	A === =						
		verage:					
Eastern R	Region a	verage:			5.23%	3.05	3.05
A - 4114		04	Spring 20		Fall 200		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A6 - Guide	Ť T	aintenan	ce				SL Target: 3.99
	1		0.007	0.00	0.00/	2.00	2.25
1	Area 1 a	verage:	9.9%	3.98	9.6%	3.92	3.95
	2		10.1161				
4	Area 2 a	verage:	13.44%	4.34	41.71%	5.90	5.12
	3						
			0.000/	3.88	16.6%	4.66	4.27
1	Area 3 a	verage:	9.39%	3.00	10.070		
	4						
	4 Area 4 a	verage:	4.29%	2.82	6.82%	3.36	3.09

1/12/2006 Page 7 of 8

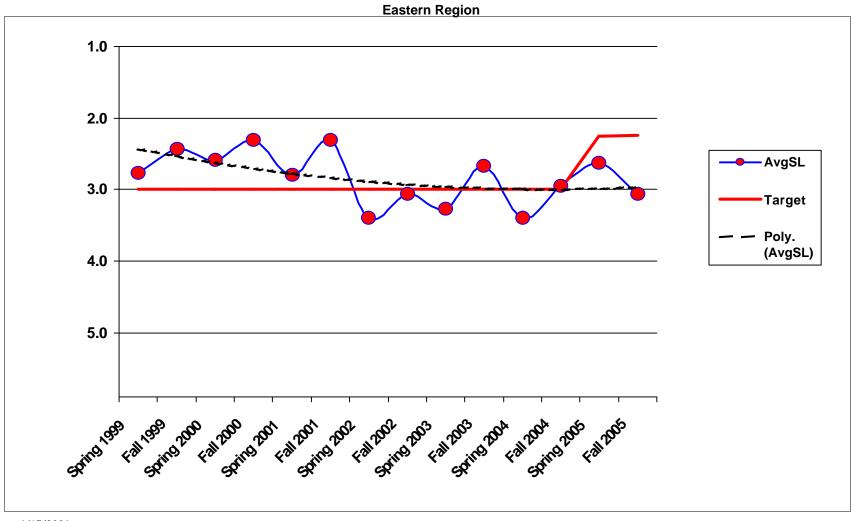
*** Service Level Report By Region ***

Region: Eastern

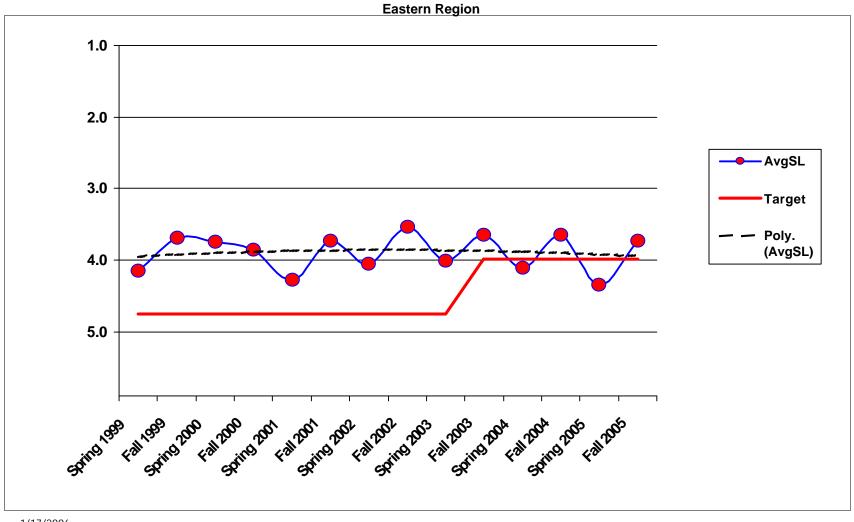
	Area	Sect	Spring 2005		Fall 2005		CY Avg.	
Activity			% Def.	SL	% Def.	SL	Service Level	
6A7 - Guard	drail Mai	intenand	е				SL Target: 1.75	
	1							
A	Area 1 a	verage:	3.28%	3.14	1.58%	2.29	2.71	
	2							
A	Area 2 a	verage:	0.99%	1.99	0.62%	1.62	1.80	
	3							
A	Area 3 a	verage:	0.49%	1.49	0.2%	1.20	1.35	
	4							
ı	Area 4 a	verage:	2.78%	2.89	1.65%	2.32	2.61	
Eastern Region average:				2.38		1.86	2.12	
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg.	
			Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	Service Level	
6B1 - Traffic Signal Systems							SL Target: 3.75	
	Area a	verage:						
Eastern Region average:				1.17	3.17	3.17		
	Area	Sect	Spring 2005		Fall 2005		CY Avg.	
Activity			% MIfnctn	SL	% MIfnctn	SL	Service Level	
6B2 - Highv	vay Ligh	ting Sys	stems	Т		T	SL Target: 2.25	
		verage:						
Eastern Region average:		0%	1.00	2.36%	1.47	1.24		
A	A	Cant	Spring 2005		Fall 2005		CY Avg.	
Activity	Area	Sect	Rep./ITS/Yr	SL	Rep./ITS/Yr	SL	Service Level	
6B3 - Intelli	gent Tra	affic Sys	tems	Т		Ī	SL Target: 2.99	
	A == =							
_		verage:		<u> </u>				
Eastern R	Eastern Region average:				0.78	2.55	2.55	
Activity	Area	Sect	Spring 2005		Fall 2005		CY Avg. Service Level	
•			Score	SL	Score	SL		
7B1 - Rest /	Area Op ∣	erations	; 	1			SL Target: 2.75	
	Δres s	verage:						
	AIGA A	veraye.					1	
Eastern R		_		I	7	2.50	2.50	

1/12/2006 Page 8 of 8

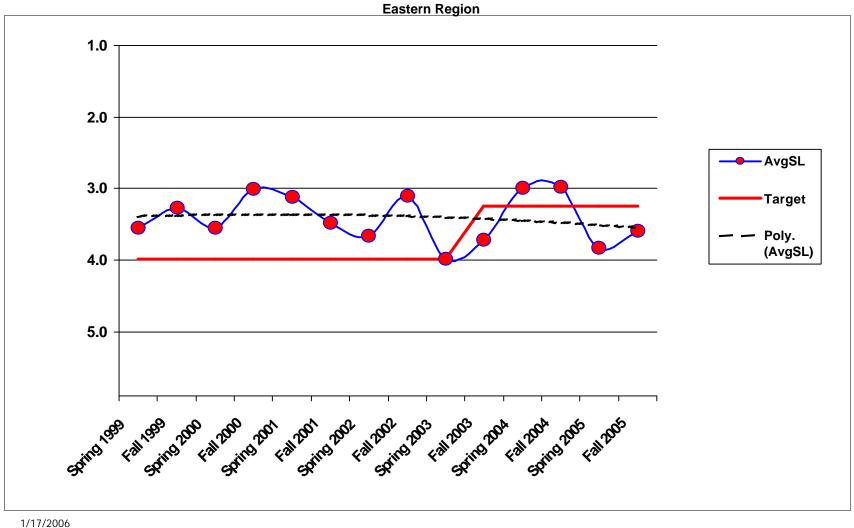
1A1 - Pavement Patching and Repair



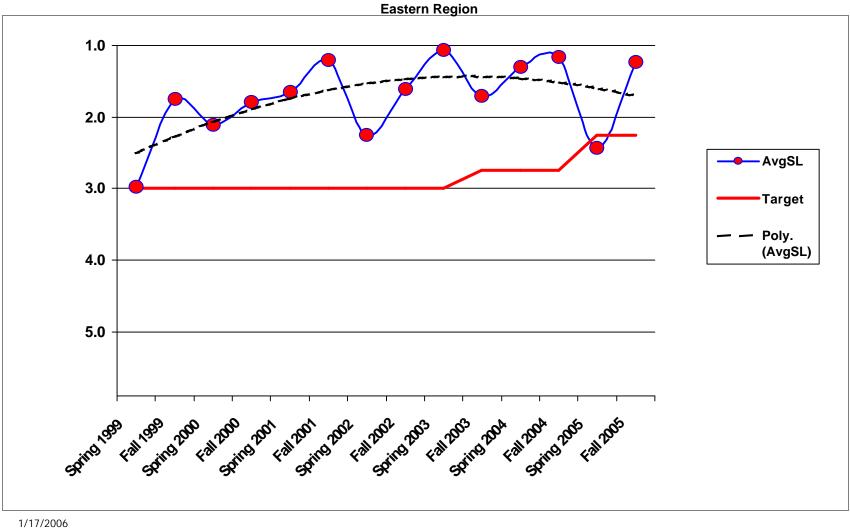
1A2 - Crack Sealing



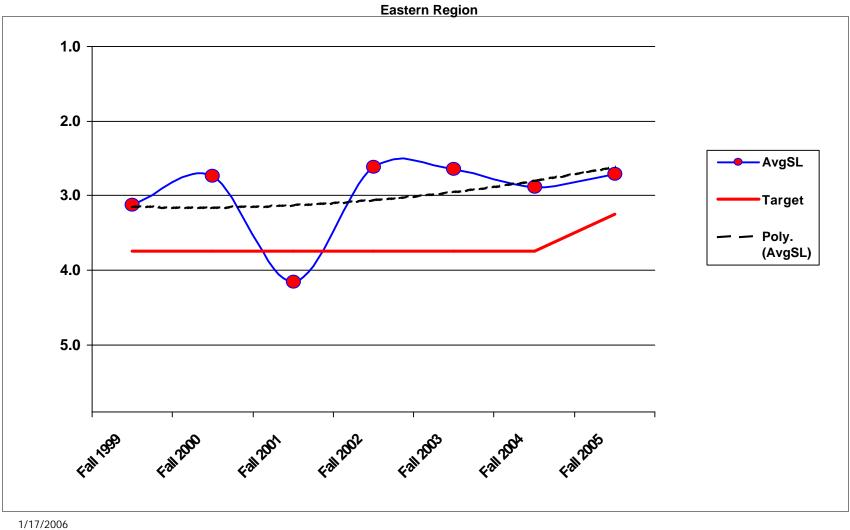
1A3 - Shoulder Maintenance



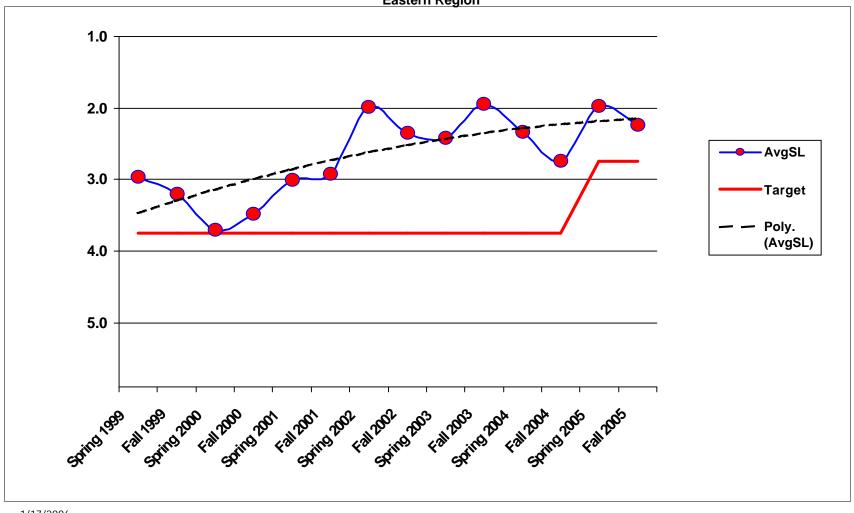
1A4 - Sweeping and Cleaning



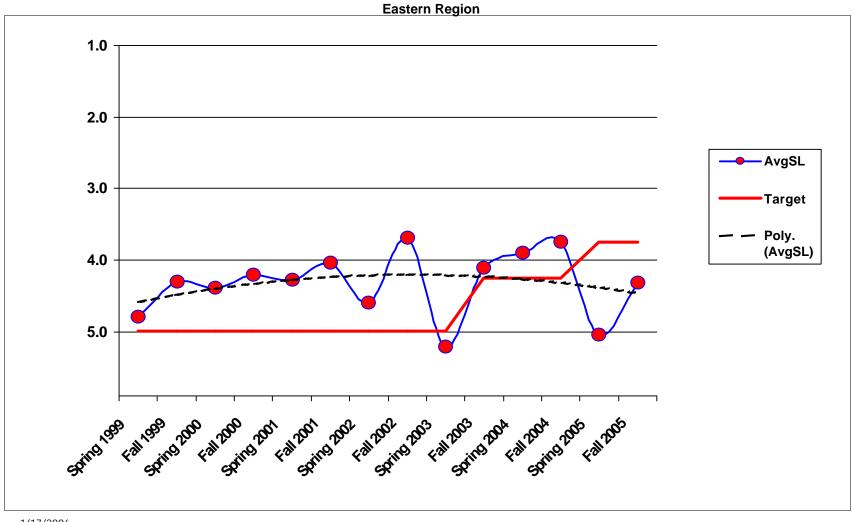
1B1 - Safety Patrol



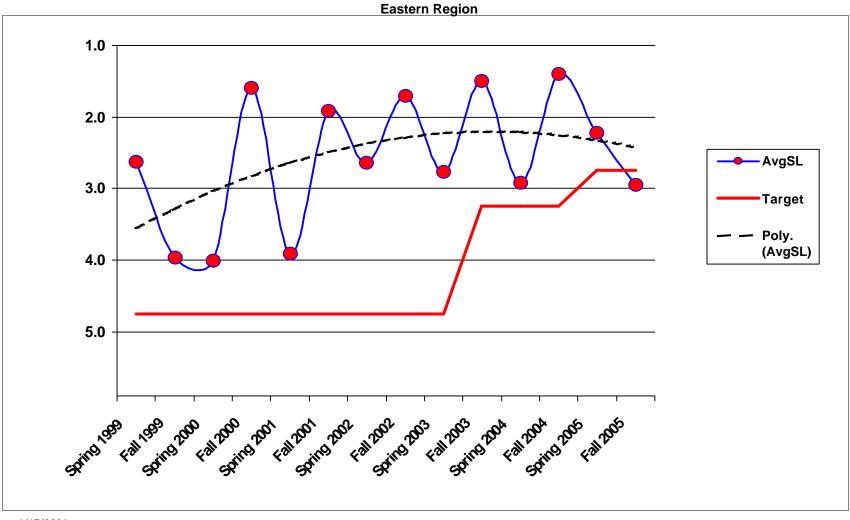
2A1 - Maintain Ditches **Eastern Region**



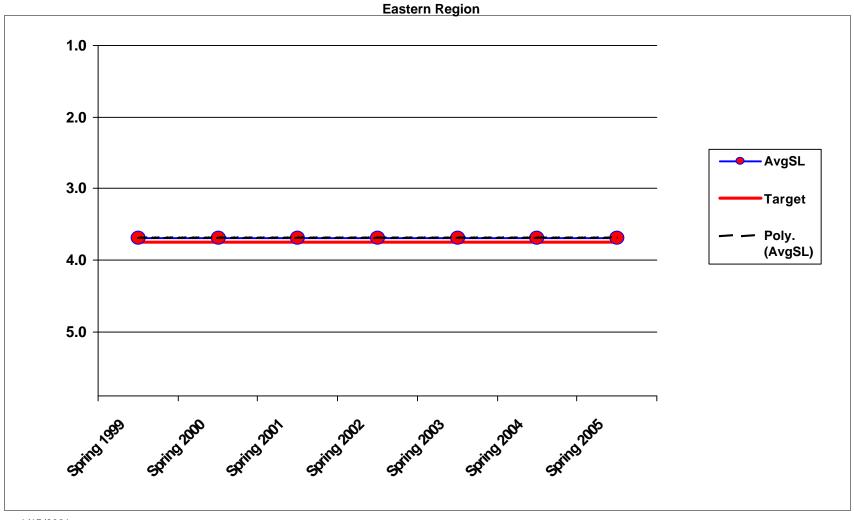
2A2 - Maintain Culverts



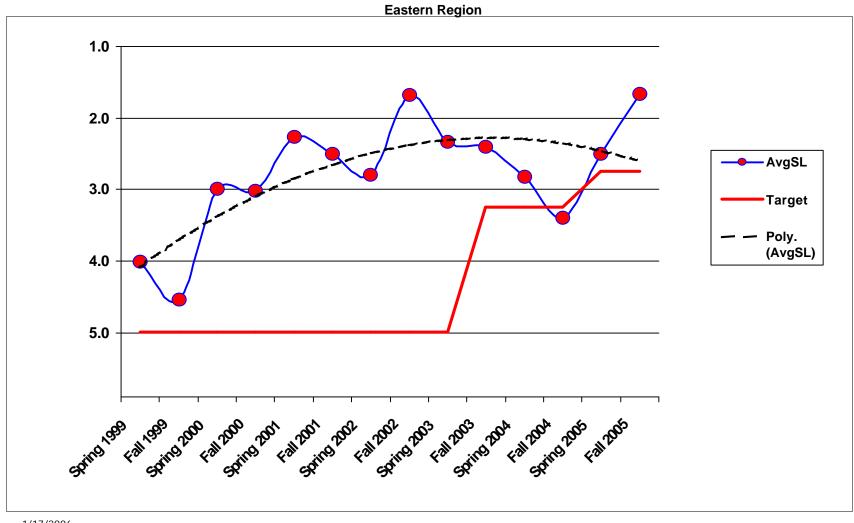
2A3 - Maintain Catch Basins and Inlets



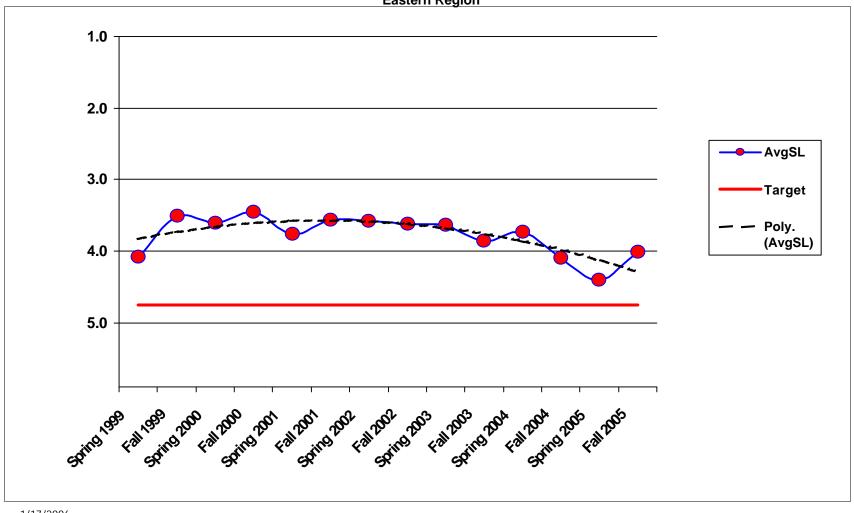
2A4 - Maintain Detention/Retention Basins



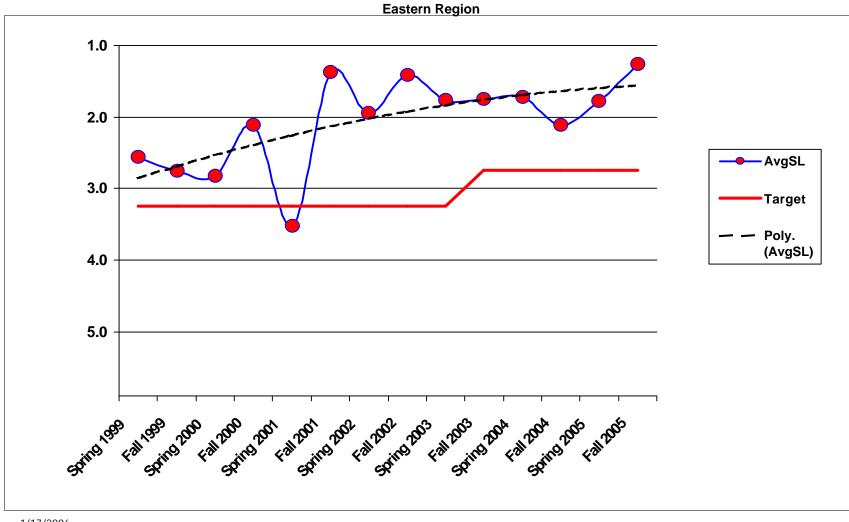
2A5 - Slope Repair



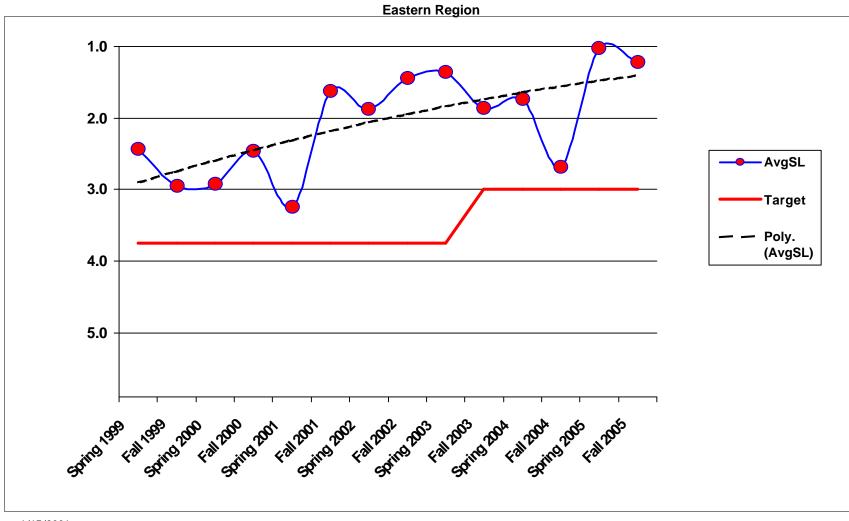
3A1 - Litter Pickup **Eastern Region**



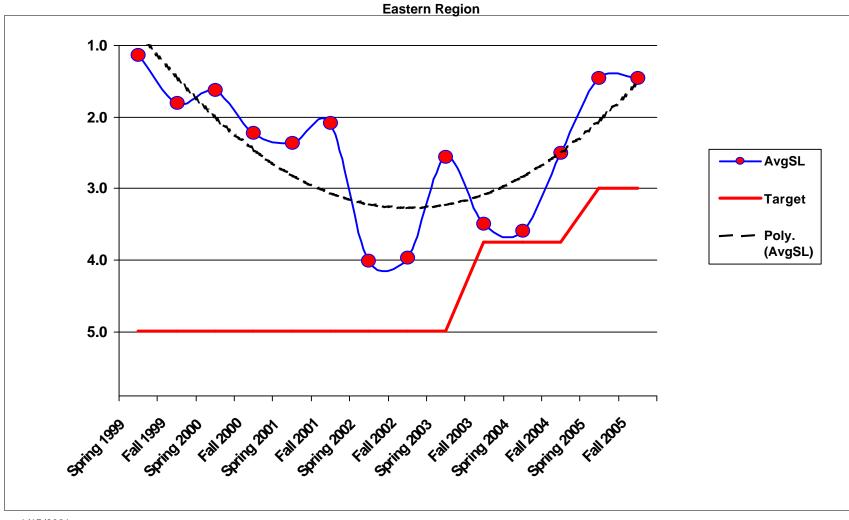
3A2 - Noxious Weed Control



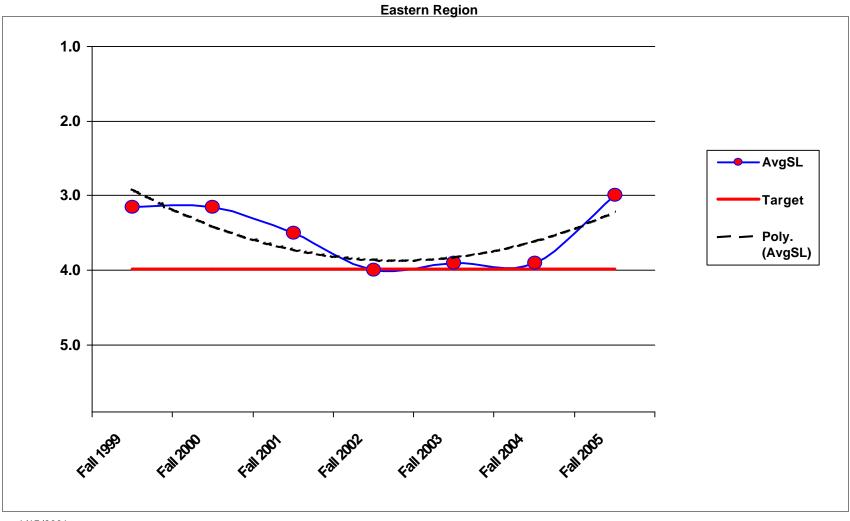
3A3 - Nuisance Vegetation Control



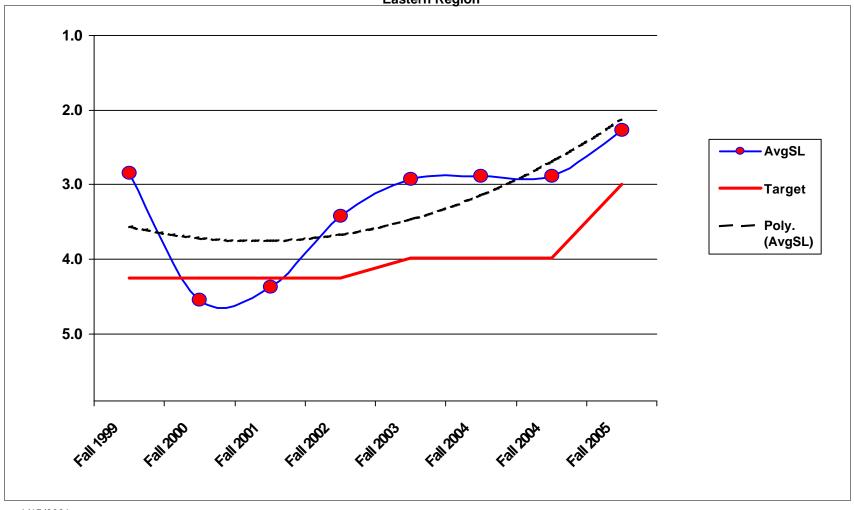
3A4 - Control of Vegetation Obstructions



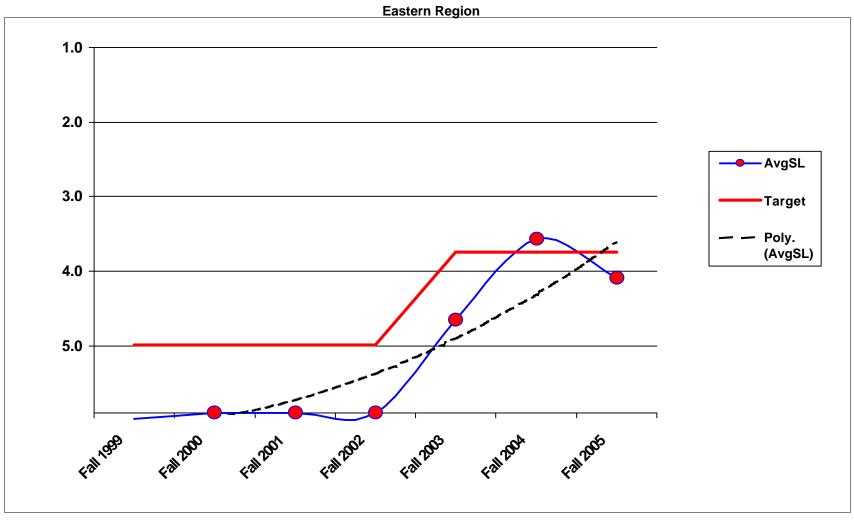
3A5 - Landscape Maintenance



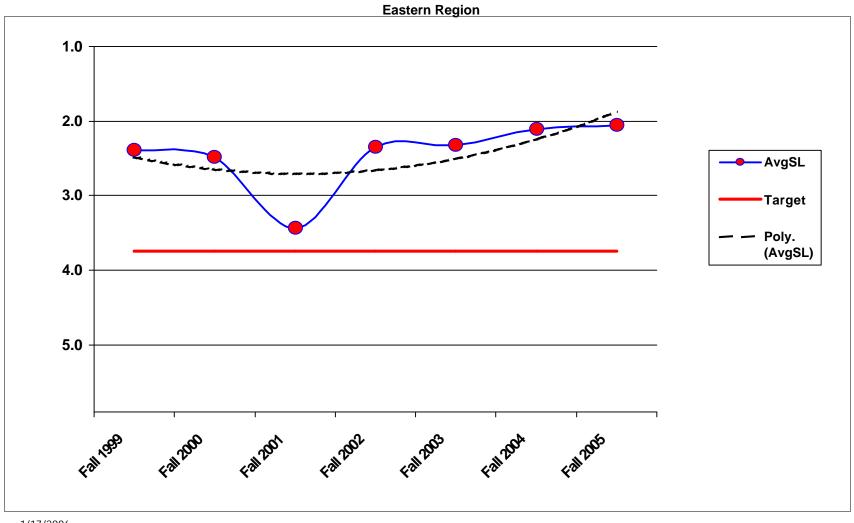
4A1 - Bridge Deck Repair
Eastern Region



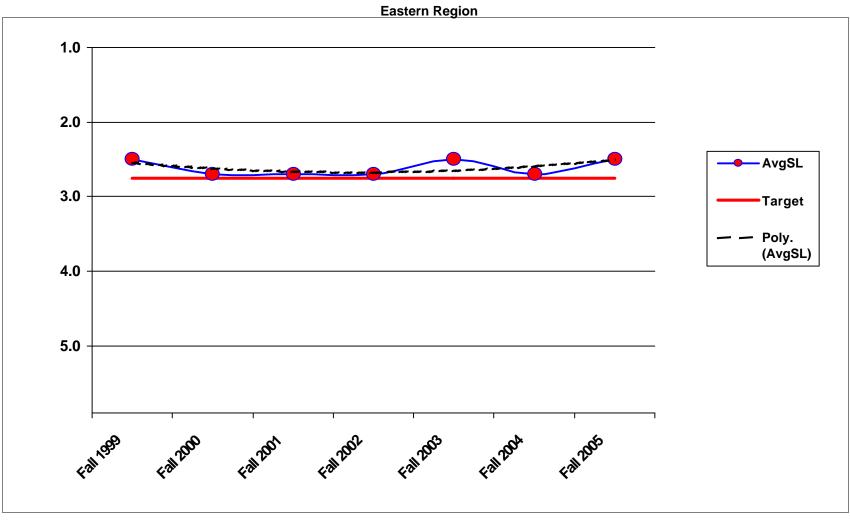
4A2 - Structural Bridge Repair



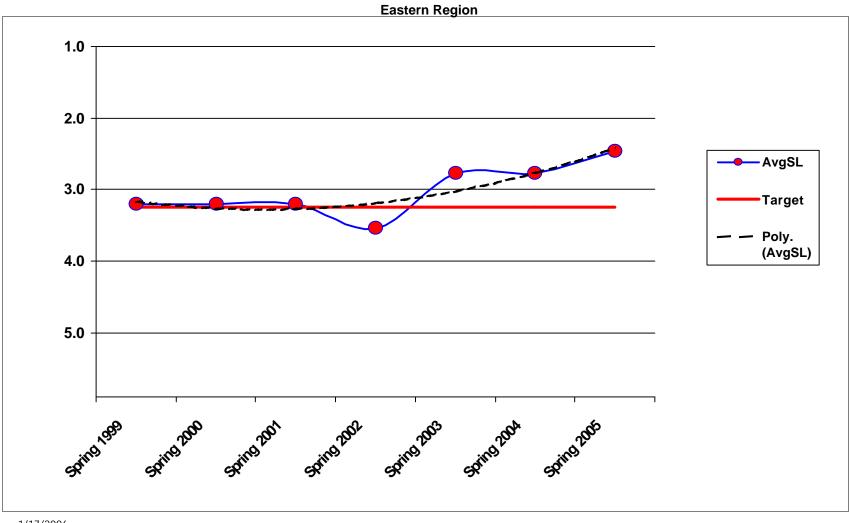
4A3 - Bridge Cleaning



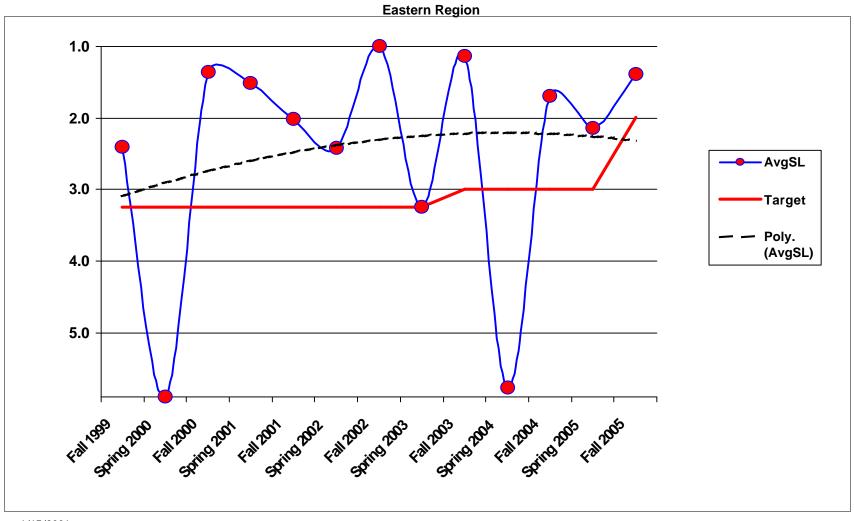
4B2 - Keller Ferry Operations



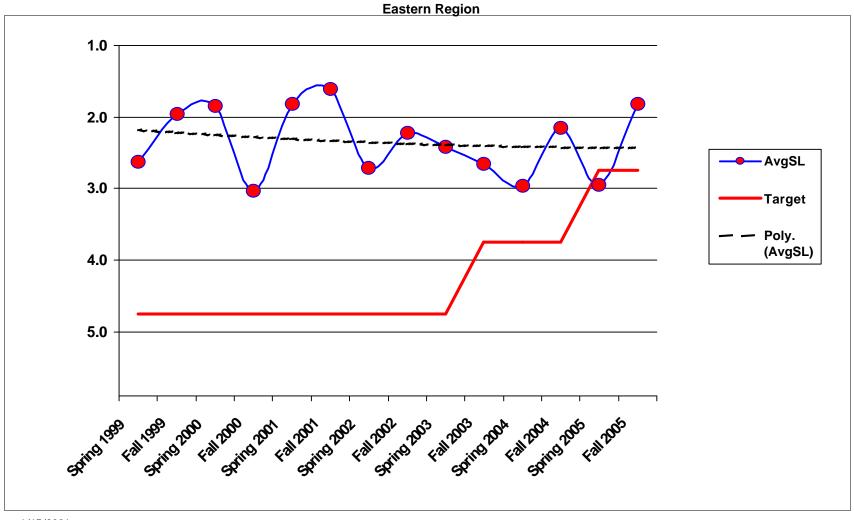
5B1 - Snow and Ice Control Operations



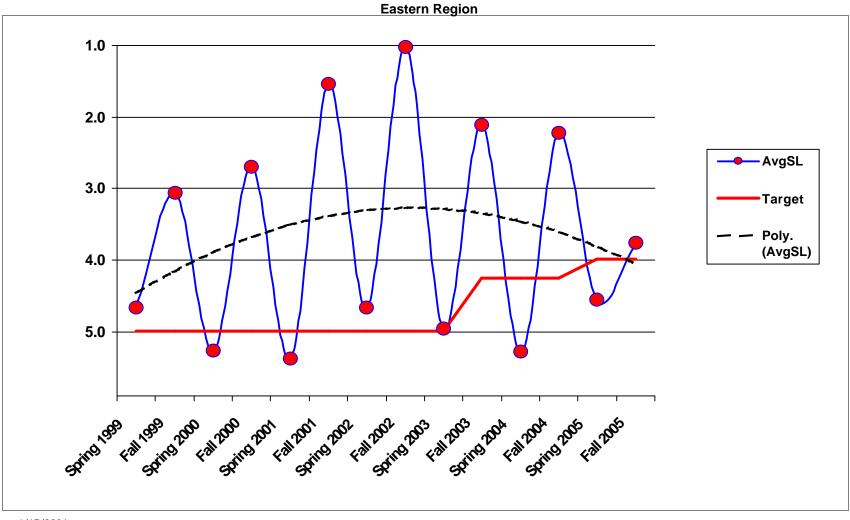
6A1 - Pavement Striping Maintenance



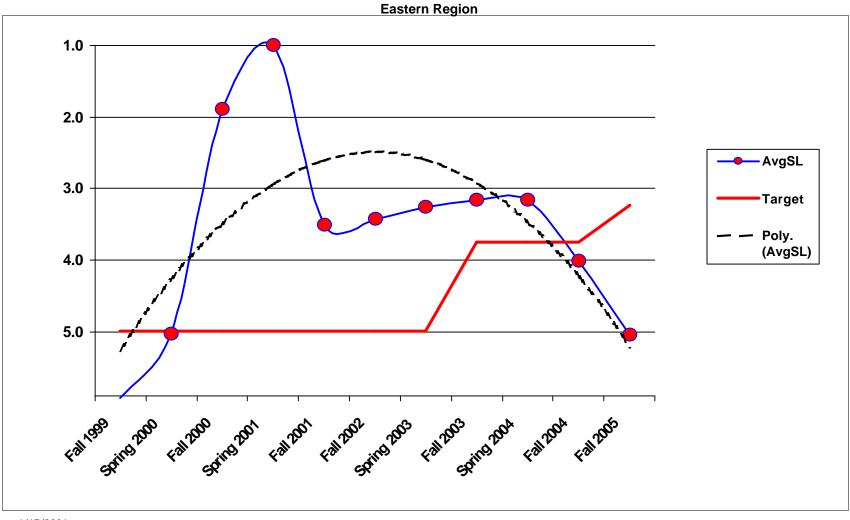
6A2 - Raised/Depressed Pavement Marker Maintenance



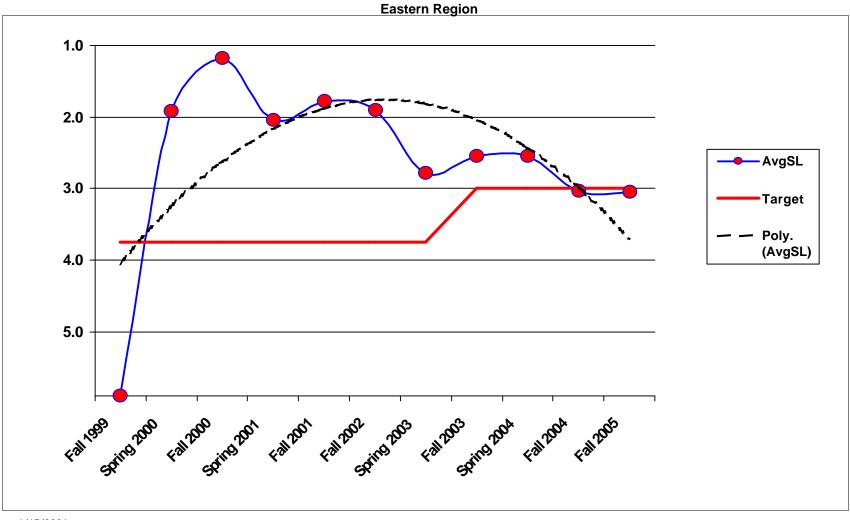
6A3 - Pavement Marking Maintenance



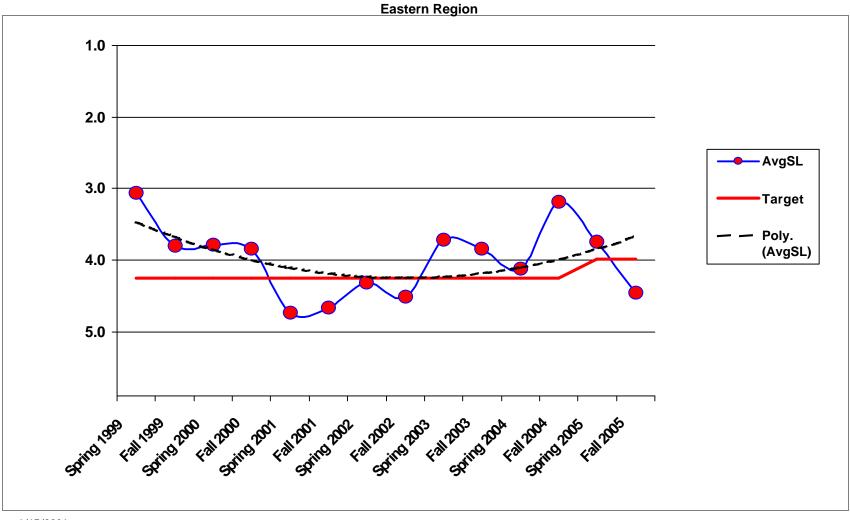
6A4 - Regulatory Sign Maintenance



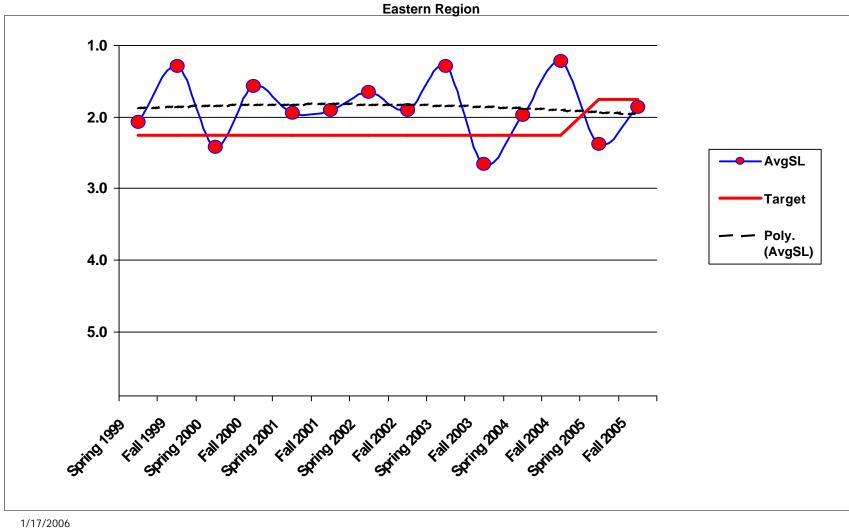
6A5 - Guide Sign Maintenance



6A6 - Guidepost Maintenance

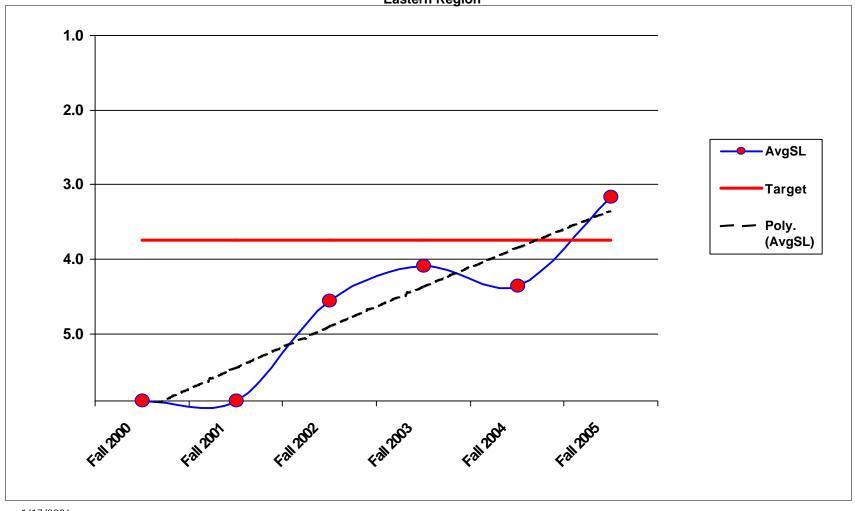


6A7 - Guardrail Maintenance

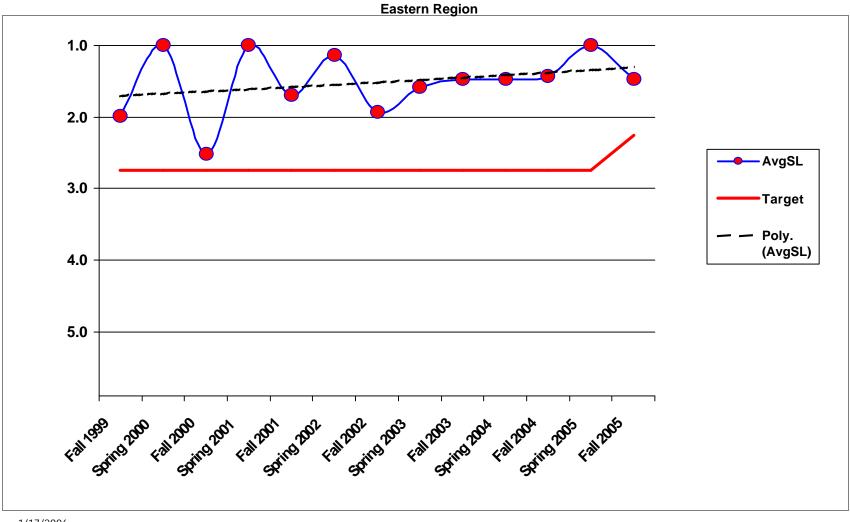


6B1 - Traffic Signal Systems

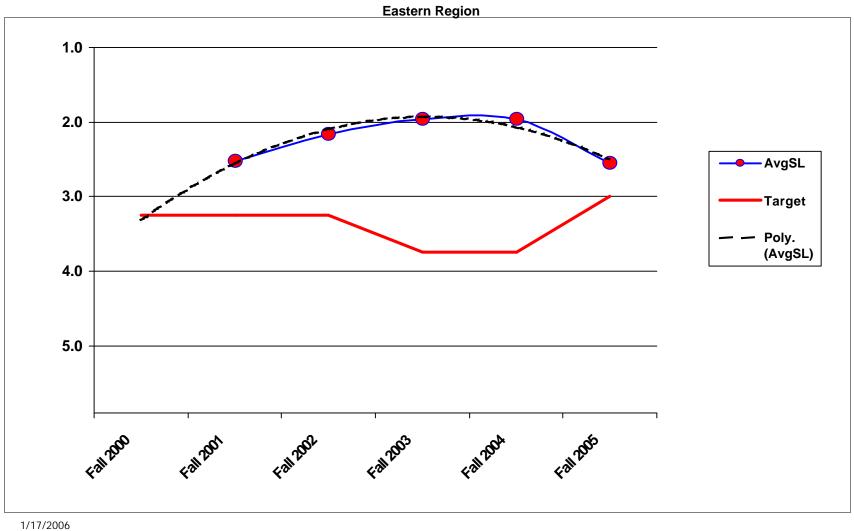
Eastern Region



6B2 - Highway Lighting Systems



6B3 - Intelligent Traffic Systems



7B1 - Rest Area Operations

